

The
Warmest
Welcome
Awaits



HALA BAHRAIN
هالا البحرين



Hala Bahrain offers a wide range of premium hospitality services, packages, and facilities that turn your dream travel experience into a reality. Whether you are arriving, departing, or transiting at Bahrain International Airport or Awal Private Terminal, our welcoming staff are committed to ensuring your journey is convenient and comfortable. Regardless of your airline, travel class, or duration of stay in the Kingdom, we pride ourselves on extending the warm hospitality Bahrain is known for.

Exceeding your expectations and setting new ones,
Hala Bahrain offers a world of premium hospitality services,
ensuring your journey at Bahrain International Airport is an
exceptionally effortless and comfortable one

Total Comfort, Sublime Luxury

Whether you are arriving at or departing from Bahrain International Airport, our friendly and attentive agents are here to handle all the airport formalities and take the hassle out of traveling so that you can simply enjoy the trip. Regardless of your airline, travel class, or duration of stay in the Kingdom, we pride ourselves on extending the traditional hospitality that Bahrain is known for. Our services are ideal for individuals; companies wishing to impress a business associate; or those looking to make each trip a special occasion.

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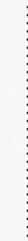
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Contact Us

Hala means Hello in Arabic; Hala Bahrain welcomes visitors to make their journey through Bahrain International Airport a seamless and memorable experience.

Bahrain International Airport



Our user-friendly and easily accessible services include, but are not limited to, Meet and Assist, Lounge, Porterage, and Baggage Wrapping. We also provide assistance services that extend from the moment customers arrive at the airport until they take their seat aboard the aircraft.

Our team members will assist you through airport formalities while you unwind at one of our exclusive lounges.

Meet and Assist

Ultimate Convenience - Meet and Assist

Hala Bahrain's Meet and Assist packages are designed to cater to your needs. At your arrival, departure, or transfer point, our team members will assist you through airport formalities while you unwind at one of our exclusive lounges and enjoy a selection of refreshments.

We offer a special 10% discount on all services for families and 50% off for children under twelve, while there is no charge for infants under two years.

Arrivals

12

Hala Pass

Welcome at the arrivals
information desk
Assist with Airport formalities



All prices are in Bahrain Dinar and are exclusive of VAT
Special discount for families and children under 12

25

Hala Premium

Welcome at the aerobridge
Access to The Pearl Arrivals Lounge
Assist with Airport formalities
Porter service

50

Hala Exclusive

Welcome at the aircraft stairs
Airside Chauffeur Service
Access to The Pearl Arrivals Lounge
Assist with Airport formalities
Porter service
Chauffeur service to destination in
Bahrain

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ARRIVALS

Departure

12

Hala Pass

Welcome at the departures
information desk
Assist with Airport formalities



All prices are in Bahrain Dinar and are exclusive of VAT
Special discount for families and children under 12

30

Hala Premium

Welcome at the departures curbside
Access to The Pearl Departures
Lounge
Assist with Airport formalities
Porter service
Escort to departure gate

55

Hala Exclusive

Welcome at the departures curbside
Airside Chauffeur service
Access to The Pearl Departures
Lounge
Assist with Airport formalities
Porter service
Chauffeur service from any destination
in Bahrain



Transfers

12

Hala Pass

- Welcome at arrival information desk
- Assist with Airport formalities
- Escort to departure gate



All prices are in Bahrain Dinar and are exclusive of VAT
Special discount for families and children under 12

30

Hala Premium

- Welcome at the aerobridge
- Access to The Pearl Departures Lounge
- Assist with Airport formalities
- Porter service
- Escort to departure gate

50

Hala Exclusive

- Welcome at the aerobridge
- Access to The Pearl Departures Lounge
- Assist with Airport formalities
- Porter service
- Escort to departure gate
- Airside Chauffeur service



The Pearl Lounge

Operated by Hala Bahrain, the Pearl Lounge at Bahrain International Airport (BIA) offers traditional Bahraini hospitality in a modern setting., The lounge provides an ideal retreat for individuals, groups, business travelers, and families where they can rest, refresh, or work. It also offers a wide range of food and beverage options, incorporating cuisines from around the world to suit diverse tastes.

Departures



The Pearl Departures Lounge features 10 individually crafted areas, each offering a distinct ambience so you could select the perfect space to suit your mood.

The Pearl Departures Lounge is located towards west side of the departure airside past Duty Free shops (opposite to gate -I 6)

The lounge includes:

- Ten elegantly designed rooms, each with a unique ambience
- Silent lounge
- A wide range of food & beverage options
- Prayer rooms
- Showers and washrooms
- Dedicated business workspace
- Family area and gaming lounge
- Access to the transit hotel & spa



Arrivals



Our Arrivals Lounge is a perfectly designed relaxation space with luxury shower facilities so that you can refresh and revitalize yourself after a long flight. A handpicked selection of food and beverages is also on offer to suit all tastebuds.

The Pearl Arrivals Lounge is located towards West side of the arrival hall opposite gate I 6 (before the Immigration counters)

The lounge includes:

- Complimentary Wi-fi
- Light and delicious refreshments
- Showers and washrooms

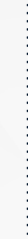




Whether you are arriving, departing, or transiting, Hala Bahrain is here to greet you with the warm hospitality that Bahrain is known for.



Home Check-in



Provides home check-in services to further streamline the travel experience for passengers travelling through BIA.

With this service, customers can check-in for their flights from anywhere in Bahrain, print their boarding passes, weigh and secure their baggage, have their baggage delivered to the airport and loaded onto their flights, and skip queues on arrival at BIA. Booking is initiated through the Hala Bahrain Hospitality (HBH) website or by phone. Upon receiving a request, the HBH team will schedule the service and provide a reference number.

Valet Parking



Leave the little things to us. Hala Bahrain’s experienced valets will park your car in the appropriate parking lot so you can focus on the travel experience. The service can be accessed directly from the curbside at both Arrivals and Departures. Use the QR code below to book a valet for your next trip.





Transportation Services

More than just an Airport Transport Service

Choose from our fleet of luxury cars for your transportation beyond the airport. Hala Bahrain Hospitality (HBH) offers transfers to and from the airport, transportation from one location to another within Bahrain, and city tours.

Getting to and from Saudi Arabia

For passengers in Saudi Arabia, Hala Bahrain offers transfers to and from the King Fahd Causeway or to any location in the Eastern Province.

Limousine Services

Make special occasions even more memorable as you travel in style via limousine from your home to the airport, or from the airport to your destination.



Baggage Services

Luggage Wrapping

Keep your items secure with our luggage wrapping services. Each bag is individually wrapped before check-in to protect against damage due to mishandling.

Porterage Services

Hala Bahrain's friendly porters are available throughout the terminal to assist you with carrying luggage from the check-in area or from the luggage belt to your onward transportation.

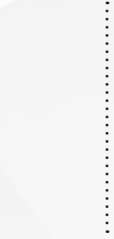
Re-Pack Box

If any of your bags exceed the permitted weight limit, you can easily transfer items into Hala Bahrain re-pack boxes to redistribute the weight and comply with your airline's regulations





Special Touches



Flower Bouquet

Surprise a loved one on arrival or departure with our fresh flower bouquets designed to deliver happiness.

Passenger Clearance Assistance (PCA)

If you are expecting a relative, friend, business partner, or domestic worker in Bahrain, our Passenger Clearance Assistance services help to ensure their journey through the airport is swift and seamless.



Awal Bahrain Terminal

An unforgettable journey



An exclusive travel experience. Awal Private Terminal, operated by Hala Bahrain, is setting new standards of luxury for private aircraft users and elite guests on commercial flights.

We take pride in our history. The building was the Kingdom’s first international airport, operating in the 1960s and 1970s. Following careful renovation to maintain its historical identity, the terminal serves anyone, from VIP to business private passengers.

We’ll take it from here. Whether you are arriving at or departing from the Kingdom of Bahrain, Hala Bahrain, the service provider of Awal Private Terminal, will assist you with all your travel needs and formalities. Your guests are our guests. The terminal is also open to passengers› guests who are not traveling with convenient VIP parking and drop-off.

Tailored to suit your travel needs

Hala Bahrain agents will assist you with all travel formalities while you relax and unwind in one of our luxurious lounges and enjoy our warm hospitality.

The lounge offers the following common facilities:

- 8 private lounges and 2 common lounges
- Dedicated and luxury transportation services
- All travel formalities are handled
- On-site and accessible meeting room
- Personal assistant for Duty-Free shopping



Elite Services

Smooth, seamless, sublime

A state-of-the-art facility with 5-star hospitality services. The terminal comprises eight elegant private lounges and two comfortable common lounges, a meeting room, and Duty-Free offerings designed to meet the needs of any passenger.

Through our Elite Service, we ensure Commercially Important Persons (CIPs) enjoy an exceptionally smooth, comfortable, and pleasant airport experience. Passengers are received by our agents who handle all travel formalities.

The service package includes:

- Two hours’ parking,
- baggage wrapping,
- porter assistance,

and an escort for a visit to the Duty Free.

The terminal is also open to passengers’ guests who are not travelling.

Passengers have the option to choose the lounge type they prefer.



Common Lounge

BHD 100/ Adult

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BHD 20 for each additional passengers
above group of 4 passengers

.....

Free entry for infants (0 to 2 years old)

.....

BHD 100 for groups of 1,2,3 and 4

Private Lounge

BHD 150

.....

For groups of 1, 2, 3 and 4 passengers

.....

BHD 25 for each additional passenger

.....

Free entry for infants (0 to 2 years old)

.....

Rates apply to standard

lounge size with a maximum of

6 passengers per lounge

.....

10% VAT applicable on all rates

All prices are in Bahrain Dinar and are exclusive of VAT

Private Jet Services



Hala Bahrain's experienced flight coordinators are on hand 24/7 to provide exceptional support services to aircraft crew and passengers, and prepare the aircraft for the turnaround process.

General Aviation Services include:

- Fueling Arrangements
- Immigrations and Customs
- Passenger Handling
- Meet and Assist
- Flight Crew and Aircraft Support
- Aircraft Landing and Parking Permits
- Aircraft Catering Arrangements



To reserve and book a general aviation or elite services, please scan the QR code

Enhancing your Travel
Experience with
Exceptional Hospitality

Contact Us



You can easily make a booking 24/7, 365 days a year through any of the below channels.

- For HBH services at Bahrain International Airport -

Tel: +973 1713 9002

booking@halabahrain.bh

www.halabahrain.bh

.....

- For Awal Private Terminal -

Tel: +973 1713 9002 - Mobile: +973 39471116

.....

- General Aviation -

gaops@halabahrain.bh

www.awalvip.bh

.....

- For Business -

First impressions matter, so let Hala Bahrain be your hospitality partner. We are happy to receive all your guests and ensure they experience a warm and hassle-free experience at Bahrain International Airport.

We offer dedicated corporate services, such as VIP packages, annual memberships and corporate bookings.

For details, please contact **sales@halabahrain.bh**

Follow us for the latest updates on our services and travel details, please follow our social media accounts

@halabahrainhospitality

